

Appendix 1 – Single Homeless & Rough Sleeper Accommodation & Support Services to be procured

Tender	Description	Proposed Units	Current Position:
Tender Stage 1			
Assessment Beds	<p>Short term accommodation for up to 6 weeks to allow a comprehensive assessments of an individual's needs and onward placement in an appropriate accommodation service.</p> <p>The Assessment service will also provide up to 5 safe places (nightly emergency sleeping facilities in the form of a sit up chair or fold out bed) as emergency provision for rough sleepers. This acts as a place of safety for up to 72 hours to enable the assessment of rough sleepers and facilitate reconnections for non locally connected rough sleepers.</p>	<p>12 assessment beds to start within a larger accommodation service (24 - 30 total) + 5 safe spaces</p>	<p>Tender not awarded.</p> <p>Service specification and finances under review with a view to retender.</p>
High Support Accommodation / High Support Complex Needs Service ¹	<p>24 hour supported accommodation for those with complex support needs</p> <ul style="list-style-type: none"> The services will provide personalised asset based key work support and day time activities. 	<p>80 units proposed overall.</p> <p>Actual units awarded: 75</p>	<p>Tenders for high support accommodation successfully awarded.</p> <p>Tender for Multiple & Complex Needs to be reissued after identification of accommodation.</p>

¹ Psychologically Informed Environments are a way of working with individuals who have suffered trauma to support them out of homelessness.

<http://www.homeless.org.uk/sites/default/files/site-attachments/Creating a Psychologically Informed Environment - 2015.pdf>

Asset or Strength Based working is a way of helping people by looking at what they have, rather than what they lack. This approach helps people make use of their existing skills, knowledge and relationships. It is also called a 'Strength-based approach', and can be used as a way of improving local areas, by promoting what is good about an area rather than focusing on problems

<http://homelesshub.ca/toolkit/subchapter/strength-based-approach>

	<ul style="list-style-type: none"> The services will operate Psychologically Informed Environments. Services will focus on recovery from substance misuse, mental and physical ill health and homelessness. 	Multiple & Complex Needs: proposed 24	
Medium Support Accommodation	<p>24 hour supported accommodation for those with medium support needs or those stepping down from high support.</p> <ul style="list-style-type: none"> The services will provide personalised asset based key work support and day time activities. The services will operate Psychologically Informed Environments. 	<p>80-100 units proposed</p> <p>Actual units awarded: 95</p>	Tender for Medium Support Accommodation Successfully awarded.
Tender Stage 2			
Women's Accommodation & Support	<ul style="list-style-type: none"> Trauma informed specialist accommodation service for women with multiple and complex needs. Offering strength based and personalised key work support and case coordination. Accommodation that allows women to move on as independence grows and their support needs reduce. 	<p>Proposed units 18 - 25</p> <p>Actual units awarded: 20</p>	Tender successfully awarded in August 2017.
Low Support Accommodation	<ul style="list-style-type: none"> Short term accommodation for those with low support needs who are reaching readinesses to move on to independent accommodation. 	<p>Proposed units 80-100</p> <p>Actual units</p>	Tender released May 2017. Awarded in August 2017.

	<ul style="list-style-type: none"> • The service will offer low level floating support in independent or shared accommodation. • The Accommodation will offer support to move on and sustain independence, including work, learning and employment, resilience and building links within the community. 	awarded: 107	
Tender Stage 3			
Substance Misuse & Physical Health Accommodation Service	<ul style="list-style-type: none"> • Specialist support for individuals who are unable to successfully move on from supported accommodation. • The service will operate from a council owned HCA funded building subject to committee approval. • The service will allow a longer term stay than other hostel accommodation but will have a focus on recovery and reintegration into the wider community. 	8-12	Plan for the development of the service ongoing.
Peer Support / Work & Learning / Skills / Education	<ul style="list-style-type: none"> • Model still being developed through evaluation of service needs and gaps and feedback from Stakeholders. • We will commission a peer support model to work with individuals with multiple and complex needs to look at recovery and reintegration within the community, accessing services 	To be determined through tender process	Tenders to be issued September 2017.

as well as community groups and activities.

- We intend to procure services which offer personalised education, lifeskills and employment service to support people to live independently and move away from homelessness.